



February 3, 2017

To: Motorola Solutions suppliers

**ACTION REQUESTED: Change Electronic Invoice Processes**

Dear Valued Supplier,

As previously announced, Motorola Solutions is transforming the systems and processes we use to sell, order, make and deliver products and services to our customers.

**What you need to know**

- When the new systems are implemented, Tungsten Network OB10 electronic invoicing (e-invoicing) will be discontinued.
- After system implementation, Oracle iSupplier will be used for UK and US regions only
- After system implementation, it will be mandatory that an image of the original invoice be sent to Motorola Solutions for UK and US regions only

**What we are requesting you do**

- **If you are using OB10, not moving into Transcepta, AND located in US Region**
  - Up to and including March 24 submit all invoices using OB10.
  - Beginning March 25, send invoices via email as a PDF attachment to [accountspayable@motorolasolutions.com](mailto:accountspayable@motorolasolutions.com)
  - Please email [accountspayable@motorolasolutions.com](mailto:accountspayable@motorolasolutions.com) with any questions or concerns
- **If you are using OB10, not moving into Transcepta, AND located in UK Region**
  - Up to and including March 24 submit all invoices using OB10.
  - Beginning March 25, send invoices via email as a PDF attachment to [UKAPSCAN@motorolasolutions.com](mailto:UKAPSCAN@motorolasolutions.com)
  - Please email [UKAPSCAN@motorolasolutions.com](mailto:UKAPSCAN@motorolasolutions.com) with any questions or concerns
- **If you are using OB10, not moving into Transcepta, AND located in EMEA/ASIA Regions**
  - Up to and including March 24 submit all invoices using OB10.
  - Beginning March 25, send paper invoices to the address on the invoice.
  - Please email with any questions or concerns
    - Europe (non-UK): [EINVEMEA@motorolasolutions.com](mailto:EINVEMEA@motorolasolutions.com)
    - Asia: [VATC2000@motorolasolutions.com](mailto:VATC2000@motorolasolutions.com)

Thank you for your participation, support and continued partnership.

Best regards,



Lisa Stenglein

Chief Procurement Officer and Vice President  
Motorola Solutions, Inc.

