



# COMMANDCENTRAL

## FOR PREMIERONE RECORDS

Major shifts in the information technology landscape over the years have made the collection, management and preparation of information for crime data submission, court or even just future reference by officers or investigators increasingly complex. Not only is there an increasing amount of case detail to capture and sift through due to the transition to NIBRS, but digital evidence is also growing and playing a critical role in securing successful prosecutions. Simply put, existing records management systems weren't built to accommodate this new reality.

CommandCentral is our cloud-based, next-generation software platform. Combined with PremierOne Records, CommandCentral is designed to extend reporting capabilities further with Android and iOS based search and eCitation, streamline administrative processes with integrated digital evidence management tools, expedite case review and resolution with digital case file sharing, aid in preparing officers for their shift through incident pin mapping and enable quicker information access through simplified, unified search. This way, operations run smoothly and your team is more productive.



# LEVERAGING THE CLOUD TO IMPROVE PRODUCTIVITY

## COMMANDCENTRAL INTEGRATION

Public safety is about reducing risk. Risk of harm to the people you serve, risk to your officers responding in the face of danger and behind the scenes, risk of technology failure. By integrating your PremierOne Records deployment with our cloud-based CommandCentral platform, we are able to help reduce that risk and make your team more effective and productive. The cloud opens up doors to greater cost-effectiveness with less to physically deploy and maintain. New capabilities can be more routinely delivered keeping you one step ahead of increasingly sophisticated criminals. And, geographic redundancy and dedicated security teams ensure that the information and tools you need are available, when you need them - without compromise.

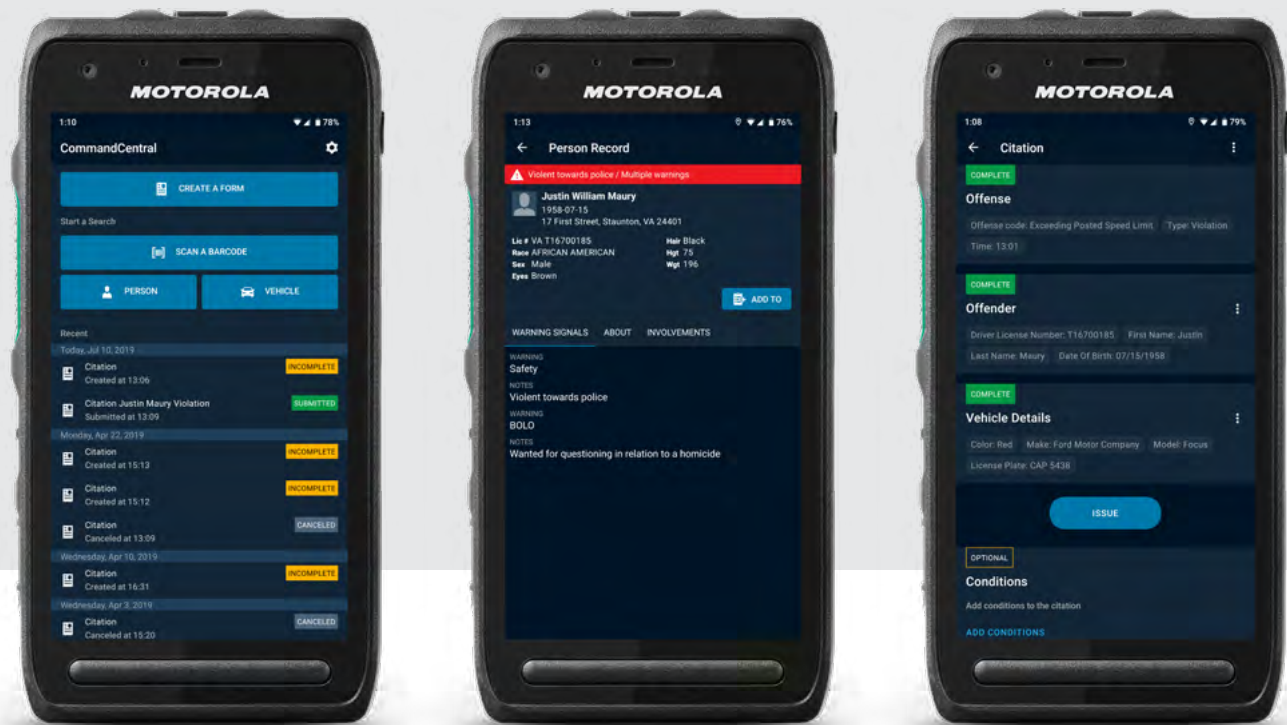
The immense amounts of computing power the cloud provides also enables the future of artificial intelligence. This will continuously help to improve data quality, accelerate workflows and guide decision making for the safest outcomes.

Begin your cloud journey by activating Cloud Data Backup & Restore functionality. This not only mitigates the risk of data loss but also is cost-effective, not requiring you to invest in redundant hardware. This service is offered for free and is available with the 4.3.0.3 release of PremierOne Records.

From there, choose your path to next-generation records management with the capabilities you need to prepare for tomorrow including:

- Search and eCitation from any Android or iOS device with the CommandCentral app
- Integrated digital evidence storage and management through CommandCentral Vault
- Enhanced case file review and sharing with the CommandCentral Incident Record feature
- Geographic crime data visualization with the CommandCentral Pin Map feature
- Simplified search and query with the CommandCentral Unified Search feature





# WORK ON REPORTS LESS. PATROL MORE.

## COMMANDCENTRAL APP

Even with access to reporting functionality from a laptop or mobile data terminal (MDT), the reporting process for officers can still be quite manual and inefficient. In some of the worst cases, they are filling out paper forms or taking unstructured handwritten notes that have to be re-entered into your records system later in the day by them or by your records staff.

The CommandCentral app for Android and iOS is here to change that. Now, allow officers to safely go from response to report and back to patrol, from the palm of their hand.

With this initial release, officers will be able to run a search of your local PremierOne Records database and statewide databases (available on a limited basis) on a name, license plate, driver's license scan or VIN. From that search they will not only garner a consolidated result from across systems, with flags of critical information to aid their response, but also be able to create a citation.

Upon creation of the citation, officers can capture a signature from the offender, directly on the smartphone screen and print a citation from a connected printer for the offender. Citation information will be recorded in PremierOne Records.

The CommandCentral app is available with the 4.4.0.2 release of PremierOne Records. It is available on Android and iOS smartphones, and will eventually evolve into the single officer interface for all daily tasks. In this initial release it will focus on search and citation. Near-term development will expand to include incident reporting and narratives and then eventually CAD functionality.



# BETTER MANAGE & LEVERAGE DIGITAL EVIDENCE

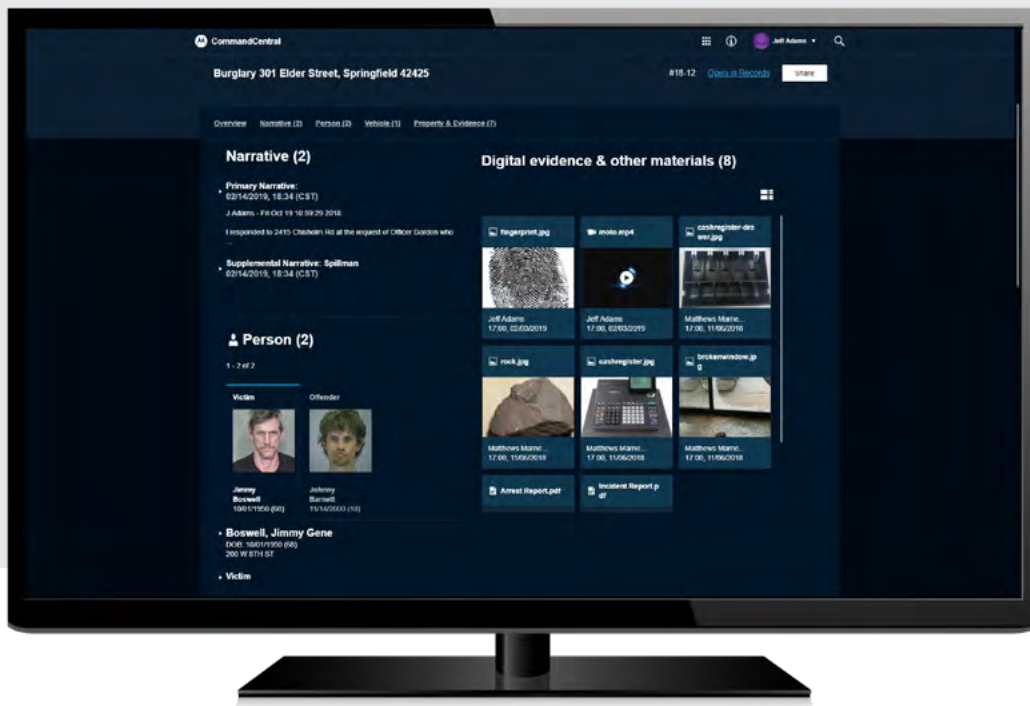
## COMMANDCENTRAL VAULT

As digital evidence becomes more critical for successful prosecution it will become increasingly important to make sure it doesn't overwhelm your team. [CommandCentral Vault](#) was built to help maximize the value of your digital evidence. This cloud-based solution intelligently organizes all of your agency content, sourced from across your different storage silos, enabling simplified content management for quicker review and sharing of case evidence - ultimately ensuring justice is achieved.

While CommandCentral Vault is available as a standalone offering, for PremierOne Records it can be thought of as an integrated module. Any attachments uploaded to a Case Folder are automatically stored in CommandCentral Vault to save on-premises storage space. These attachments will still be available for review from within the Case Folder but will also be more easily managed (retention policy set, redaction completed, chain of custody verified, etc...) through CommandCentral Vault, along with any other content you choose to store there such as body-worn or in-car video, fixed surveillance video,

9-1-1 call audio, radio traffic recordings, crime scene photos and more. Any content that is directly ingested into CommandCentral Vault i.e. not uploaded as an attachment in a Case Folder, can be associated with an incident using our correlation engines and will be automatically made available within the applicable Case Folder and organized by source for streamlined review of all case-related information from one place. Click [here](#) to see how it works!

This integration is available for free with the 4.4.0.3 release of PremierOne Records and includes 250GB of storage space as well as standard access to CommandCentral Vault's digital evidence management experience. For enhanced features such as redaction and external file sharing an additional upgrade will need to be purchased. This integration requires activation of Cloud Data Backup & Restore, also free and available with the 4.3.0.3 release. Additional storage for digital evidence can be purchased in 250GB increments.



# MORE EASILY REVIEW & SHARE CASES

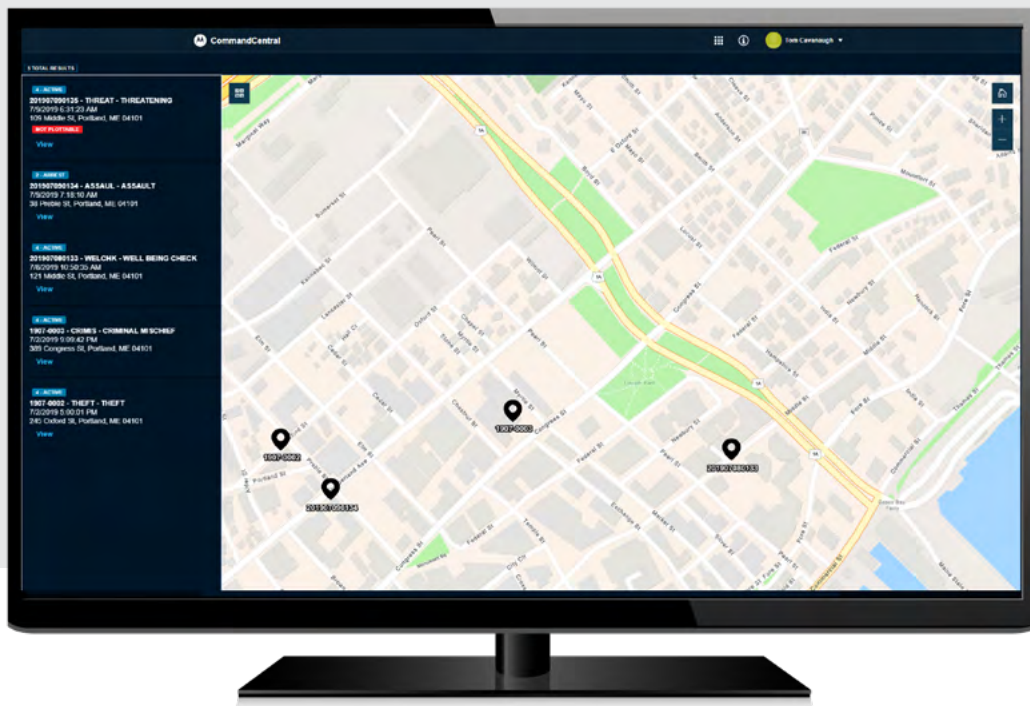
## COMMANDCENTRAL INCIDENT RECORD

The CommandCentral Incident Record is an intuitive new experience built to supplement the Case Folder experience. Using its easy-to-digest format displaying all incident information including digital evidence from CommandCentral Vault, officers can create their narrative and detectives can understand context about what happened on-scene and conduct investigations without delay, with everything they need in one place.

The CommandCentral Incident Record also provides simple sharing capabilities and robust management features for controlling access and keeping agency partners up-to-date so as soon as you know something new, they do too. All it requires is your intended recipient's email address.

This new experience can be accessed by simply clicking the CommandCentral Incident Record button in the 'External Links' menu, accessed from the left side of the Case Folder. This will launch a browser window and populate the specific incident information of the case you were reviewing in PremierOne Records. Click [here](#) to see how it works!

The CommandCentral Incident Record is available with the 4.4.0.2 release of PremierOne Records. It requires activation of Cloud Data Backup & Restore, made available for free in the 4.3.0.3 release and can leverage the CommandCentral Vault integration with the Case Folder, available in the 4.4.0.1 release. Access to the CommandCentral Incident Record is free and included with PremierOne Records, but the sharing capability requires an upgraded subscription that also includes direct file sharing and redaction capabilities within CommandCentral Vault.



# START YOUR SHIFT MORE AWARE & PREPARED

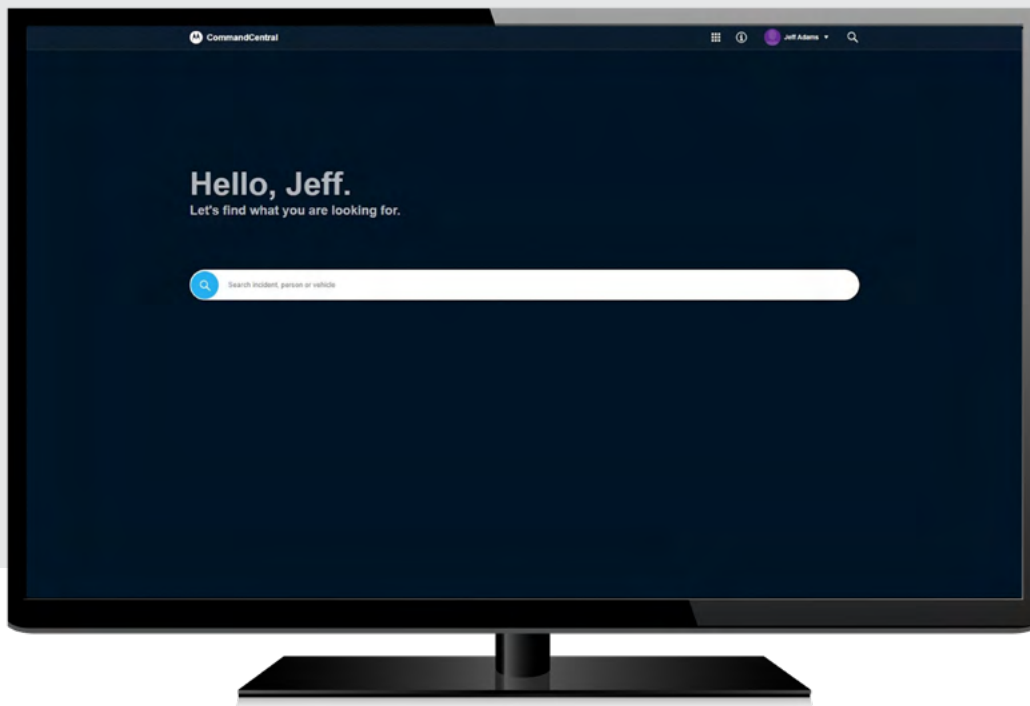
## COMMANDCENTRAL PIN MAP

The ability to see crime on a map can provide valuable context to officers prior to beginning their patrol that can help them understand recent trends and patterns. The CommandCentral Pin Map provides any PremierOne Records user with the ability to easily map a case report search on a map to see where a particular crime occurred and others around it that could help them make more informed crime fighting decisions going forward.

From the case report search results screen, users simply have to click the 'Open Map' button which will launch a browser displaying the CommandCentral Pin Map. The experience will show all results on a map as well as in a list which will display summary details. Any cases without location coordinates will not be mapped but will be shown in the list.

From the map or the list, cases can be clicked and the corresponding CommandCentral Incident Record, made available in the 4.4.0.1 release of PremierOne Records, will be opened providing the user with all the case details and relevant digital evidence associated with the case.

Activation of the CommandCentral Pin Map is available with the 4.4.0.3 release of PremierOne Records. It is included and accessible for no cost, but users will have to be provisioned for use of the feature by a system administrator. It requires activation of Cloud Data Backup & Restore, made available for free in the 4.3.0.3 release. For more advanced crime data visualization and analytical capabilities please check out CommandCentral Analytics at [www.motorolasolutions.com/analytics](http://www.motorolasolutions.com/analytics).



# FIND THE INFORMATION YOU NEED - FASTER

## COMMANDCENTRAL UNIFIED SEARCH

CommandCentral Unified Search is a new cloud-based CommandCentral add-on feature for PremierOne Records users to find the information they need - faster. It is available by going to [records.commandcentral.com](https://records.commandcentral.com) or can be accessed through the main menu of PremierOne Records.

Upon entering the CommandCentral Unified Search experience, users are presented with a familiar search bar. They simply enter their desired search criteria whether it be a name, report number, license plate or any other identifying content. CommandCentral will then conduct a search across all agency data and using artificial intelligence will identify the most relevant results. For more granular control, users can filter the results by information type i.e. Persons, Vehicles or Reports to find more specifically what they are looking for.

CommandCentral Unified Search can be provisioned for multiple personas to be used throughout their workflow. For example, during a routine traffic stop an officer can search for the history of a specific vehicle; a records clerk can search for a person to ensure that their information in a report is correct; a detective can search for keywords in narratives of potentially related cases while conducting an investigation.

CommandCentral Unified Search is available with the 4.5 release of PremierOne Records. It requires activation of Cloud Data Backup & Restore, made available in the 4.3.0.3 release of PremierOne Records as well as the CommandCentral Incident Record.



# NEXT-GENERATION RECORDS MANAGEMENT

PremierOne Records combined with these CommandCentral capabilities is your path forward to next-generation records management. Information collection becomes simpler for officers so that they can spend more time out on patrol and in the community. Records managers can overcome any management complexity they are facing with all the new and different types of data they are having to keep organized. And investigators can more effectively work to close more cases so that people are safe.

But CommandCentral is also the foundation of something much bigger. We build software for mission-critical environments where every second matters. CommandCentral is our cloud-based, next-generation platform that unifies data and streamlines workflows from call to case closure, putting your information to better use, improving safety for critical personnel and helping keep your focus on the communities you serve.

For more information about CommandCentral, please visit us at:  
[www.motorolasolutions.com/software](http://www.motorolasolutions.com/software)



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