VESTA® 9-1-1 FEDERAL

THE NEW BENCHMARK FOR DODIN (JITC) APL-CERTIFIED NEXT GENERATION 9-1-1 CALL PROCESSING

The DODIN APL-certified VESTA® 9-1-1 Federal solution enables Department of Defense installations and Federal agencies worldwide to take a crucial 'first step' on the path toward integrated, multimedia emergency communications and provides investment protection during this time of rapid technological change.

GET THE MOST SECURE SOLUTION FOR NEXT GENERATION 9-1-1

The public safety communications environment continues to evolve, and so too does Motorola Solutions. To ensure Federal and DoD operations have technology that stays in step with all the changes, we proudly offer VESTA® 9-1-1 Federal Release 7, the industry's most trusted solution for Next Generation 9-1-1 (NG9-1-1) call processing.

A Department of Defense Information Network (DODIN) Approved Products List (APL) certified product, the VESTA 9-1-1 Federal solution, establishes a new benchmark for NG9-1-1 call processing.

At the heart of the solution is a fresh, highly configurable desktop user interface (UI). This is also a primary building block within Motorola Solutions' integrated, geospatial multimedia platform. The UI was engineered to give your 9-1-1 operators a better, richer and increasingly intuitive user experience. To do so, it accommodates multiple layouts and workflows, and includes an advanced dial directory for best-in-class contact management and dialing control.

The VESTA 9-1-1 Federal solution also delivers multi-agency support with individual call distribution by supporting role assignment and agency selection at login. This capability allows dispatch center supervisors to configure applications, information and workflows for each user based on their role selected at login. In turn, they're able to more quickly and efficiently adapt to changing operational requirements.

The VESTA 9-1-1 Federal solution provides cost-effective scalability. Its flexible, open architecture accommodates single-site deployments, as well as geo-diverse, multi-site, joint base and enterprise

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deployments. Further, the ability to partition resources and users into agencies, along with efficient, centralized configuration and administration, provides 9-1-1 budget owners leverage for investment consolidation.

DODIN (JITC) APL-certified, the VESTA® 9-1-1 Federal solution can be used with TDM, VoIP or Hybrid PBXs that exist at Federal and DoD sites. Among its telephony features is the integration of various 9-1-1 call sources in a single platform. Whether originating from a government extension, a wireless phone or a commercial wireline service (e.g., housing, commissary/exchange, credit union, etc.), calls are seamlessly managed within the VESTA 9-1-1 Federal solution and presented to the operator. Its one-button transfer, extensive queue options and call overflow tools provide a host of call processing options in an easy-to-use UI. Plus, new applications round out the system's capabilities for enhanced operational efficiency and response. These include VESTA® Map Local for mapping, VESTA® Analytics Federal for reporting and PEAbody™ for ALI database management.

Migrations from TDM to VoIP telephony platforms are currently underway on so many DoD installations. Let the VESTA 9-1-1 Federal solution help your operation, too, take that crucial first step on the path to Next Generation 9-1-1 safely.

THE VESTA® SOLUTIONS SUITE

Our VESTA® Next Generation 9-1-1 solutions serve more than 60% of all U.S. Public Safety Answering Points, as well as Federal and DoD operations globally. Our Emergency Notification solutions support the communications needs of hundreds of public and private sector organizations worldwide. As one of the most trusted solutions providers in Public Safety communications, we help people be their best in the moments that matter.

Experience the VESTA difference. Call **951.719.2100**.

KEY BENEFITS

OPTIMAL USER EXPERIENCE

- All-new, highly configurable user interface, supporting multiple layouts and workflows
- Advanced, human factors design; exceptional ease of use
- Simplified user access and system management via single sign-on capabilities

OPERATIONAL EFFICIENCY

- Streamlined call-taking processes and expedited response (task performance focus)
- Skills-based ACD/routing; applications, information and workflows configured for each user based on role assigned at login
- Remote call printing capabilities for call information transfer
- Multi-site and joint base support, with users and resources assigned to each agency at login

SCALABILITY & FLEXIBILITY

- Cost-effective scalability, serving multiple operators and diverse deployments
- Best-in-class contact management and dialing control (Dial Directory)
- Central configuration of distributed users and resources

RELIABILITY

- High availability; no single point of failure
- Optional geo-diverse host and enterprise deployment
- Redundant connections to remotes
- DODIN (JITC) APL certification by the Defense Information Systems Agency (DISA) demonstrates the highest levels of security

FOUNDATIONAL, LONG-TERM INVESTMENT

- Open, distributed IP architecture
- Standards compliant (NENA i3)
- Forward migration path to next generation integrated, geospatial platform

For more information, please visit us on the web at: www.motorolasolutions.com/vesta

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