

INSTALLATION SERVICES FACT SHEET

VIDEOMANAGER EL ON-PREMISES DEPLOYMENT

Ensure your Motorola Solutions VideoManager EL on-premises deployment is achieving peak performance from the start by using these remote and on-site installation services.

	QUICK START (REMOTE)	MANAGED (ON-SITE)	
		ASSIST	COMPLETE
PROJECT ENGAGEMENT			
Project Coordination	✓	✓	✓
Project Management			✓
Pre-Deployment IT Calls			✓
Post Acceptance Project HandOff to Support Team	✓	✓	✓
Post Acceptance Check-In for Success Calls			✓
Manage Vendor On-Site Engagement (Purchased Services)		✓	✓
INSTALLATION			
Install and Configure VideoManager EL Software	✓	✓	✓
Install Operating System and SQL Server ¹	✓	✓	✓
Install Server(s) in Equipment Rack			✓
Install and Configure VideoManager EL on Computers ^{1,2}		✓	✓
Install Mobile Data Terminal (MDT) Application (if required) ²		✓	✓
CONFIGURATION			
Configure 4RE or M500 DVR Units ²		✓	✓
Configure 4RE Interview Room System ²		✓	✓
Configure Body-Worn Cameras ²		✓	✓
Configure Cellular Connectivity ²		✓	✓
Configure Microsoft SQL Server	✓		
Configure and Test Wi-Fi Network Configuration ³	✓	✓	✓
Configure Network and Security			✓
INSPECTION AND TESTING			
Inspect Vehicle Installation(s) ²		✓	✓
Test Overall Function of Motorola Solutions System		✓	✓
TRAINING			
Train Officers in System Use	Webinar/CBT	✓	✓
Train Administrators in System Use and Administration	Webinar/CBT	✓	✓
Train Administrators in Advanced System Troubleshooting			✓

¹ Service performed on Motorola Solutions-provided equipment;

² Service performed with the customer on up to three units under Managed Assist; ³ Motorola Solutions-provided Wi-Fi equipment.

For more information, please visit: www.motorolasolutions.com/video-manager-el

