Flex
Hiplink Paging Interface

Wirelessly transmit call information to a variety of electronic communication devices

Fast, flexible data sharing

Using the HipLink Paging Interface, your dispatchers can quickly communicate vital information, including call details, contact information, special team callouts and incident updates to other public safety personnel in real time. Flex communicates directly with HipLink using a TCP/IP connection, eliminating the need for an Ethernet serial connection. The HipLink Paging Interface uses the latest standards in paging technology, WCTP, SMTP and SNPP, enabling you to send information to pagers, faxes, printers, laptop computers and landline phones, as well as SMS to smart phones. With HipLink, your agency also has the option of text-to-voice compatibility.

Wireless communication

The HipLink Paging Interface eliminates the need to purchase expensive hardware, such as modems and paging terminals, because it communicates wirelessly

using all IP-based protocols. Your agency can still use a Telocator Alphanumeric Protocol (TAP) modem as a backup system to send pages in the event of an emergency.

Customizable automatic paging

Your personnel can send pages automatically based on the nature or status of a call. For example, dispatchers can configure the interface to send pages to specific units or to units assigned to a certain zone, depending on the nature or location of the incident. Configuring the interface in this way allows pages to be sent automatically once a CAD call is assigned a specific status.

One-touch manual paging

You can manually send pages from the CAD command line or with a single click of a mouse. The manual paging capability allows dispatchers to conveniently send your field

personnel notices with any information not related to a specific call, such as court cancellations, or additional call information as needed.

HipLink Mobile, a smartphone app, is an alternative to SMS for encrypted real-time communication that is CJIS compliant. To learn more about this additional product, which is not included in the standard interface product, please contact your sales representative.

Advanced communication

Your agency can use the HipLink Paging Interface to support interoperability with external local, state and federal agencies through its automatic CAD alerts or manual messaging features. Through the interface, you can even send messages to schools, hospitals and Non-Governmental Organizations (NGO), which can help facilitate emergency response management, employee mass notification and citizen alerting.

MOTOROLA *SOLUTIONS*

Data preservation

Your personnel can verify call details and record agency performance. All pages sent using the HipLink Paging Interface are automatically saved in a Flex log table. The data can be accessed for liability purposes or used to evaluate your agency's efficiency and call response time.

Reliable partnership

The Flex and HipLink partnership allows you to take advantage of advanced paging technology provided by a respected industry presence. Founded in 1993, HipLink Software is a leader in wireless technology and caters to a large customer base, including hundreds of government and public safety agencies.

1. Using the HipLink Paging Interface, you can **send pages manually to individuals, patrol units and pre-defined groups.**

2. Pages can be **sent using a mouse or directly from the CAD Command Line.**
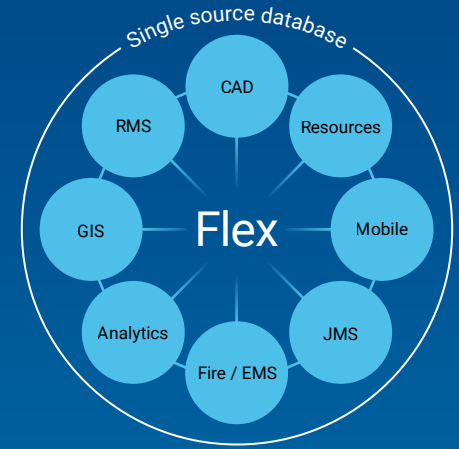
For more information about Flex, visit:
motorolasolutions.com/flex

MOTOROLA SOLUTIONS

Total software integration

Flex's Integrated Hub™ is an open, centralized database where all agency information is entered, stored and extracted in real time, providing total software integration. This allows users to enter data once and have it automatically shared among related modules. Agencies using this module can optimize their system and enhance productivity through total integration with other Flex modules.