# COMMANDCENTRAL CONTROL ROOM SOLUTION

**STREAMLINE YOUR MISSION-CRITICAL COMMUNICATIONS** 



MOTOROLA SOLUTIONS



### **SAVE CLICKS**. **SAVE SECONDS. SAVE LIVES.**

Call takers and dispatchers are using several controls, buttons and screens when managing responses during critical moments. For many agencies, the lack of intuitive tools causes confusion and puts an additional burden on what is an already stressful job. These workflow barriers may also lead to data entry errors and double-keying which can have significant downstream effects with officer and community safety and later, with investigations and overall agency efficiency. This technology inefficiency also has an impact on agencies' ability to hire and retain qualified candidates as there's a growing expectation for software to work seamlessly and with intelligent design.

CommandCentral Control Room Solution (CRS) helps you achieve seamless operations by integrating all critical communications into one intuitive and unified system. The web-based software architecture eliminates costly proprietary hardware purchases and CommandCentral CRS simplifies integrations while flexible deployment options enable scalability and much needed security for mission-critical resilience.

CommandCentral CRS includes all of the tools call takers and dispatchers need to effectively connect with their communities and keep officers safe.





### **UNIFY YOUR CONTROL ROOM** IMPROVE AGENCY EFFICIENCY AND DESIGN A SECURE RESPONSE SYSTEM THAT WORKS THE WAY YOU DO

To work smarter and streamline your workflow, you need a fully integrated control room environment. CommandCentral CRS simplifies incident management by integrating disparate systems in order to meet the needs of call takers and dispatchers. Through one advanced and unified system, coordinate all incoming telephony calls, radio communications with frontline resources, as well as SMS texts and multimedia files from public and internal sources.

#### COORDINATE A FASTER RESPONSE

Answer, respond, and clear emergency calls while interacting with intuitive radio controls for an optimised incident response experience. Intuitively connect with responders over radio talkgroups or text for enhanced communications.

#### ENHANCE SITUATIONAL INTELLIGENCE

Capture relevant incident details while you are on calls through intuitive forms while linked data from previous incidents is automatically surfaced for improved situational intelligence and safety of those on the front line.

#### IMPROVE AGENCY EFFICIENCY

Increase agency efficiency through system tools designed to maintain access, status and health. Automatically export call recording and meta data into CommandCentral Evidence to add to the digital evidence associated with an incident. CommandCentral CRS removes workflow barriers so you can focus on keeping officers and the public safe.

#### INVEST WHERE IT COUNTS

Design a communications system that works for your agency with flexible deployment options, operation through common web browsers without the need for bespoke or proprietary hardware, utilising common off the shelf components.

## NEXT-GENERATION EVOLUTION WITH A DEDICATED TECHNOLOGY LEADER

#### WE BUILD SOFTWARE FOR MISSION-CRITICAL ENVIRONMENTS WHERE EVERY SECOND MATTERS.

CommandCentral CRS and other applications in our command centre software suite unify data and streamline workflows. From first contact to case closure your information is put to better use, to improve safety for critical personnel and enable you to focus on the communities you serve. Backed by a trusted, 90-year expert with proven public safety leadership and the industry's first and only mission-critical ecosystem, our suite is transforming the public safety experience. Combined with unified two-way radio and broadband communications, video security and analytics, and world-class cybersecurity and services, our ecosystem is the technology lifeline your mission depends on. Our mission is to never stop advancing it.

POLICE

### For more information about CommandCentral Control Room Solution, visit motorolasolutions.com/commandcentralcrs

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