

Simplify Your Call Handling With Inbound Event Display— a **CENTRACOM Elite™** Solution



Now you can have even more flexibility in handling inbound radio messages with your CENTRACOM Elite™ dispatch console.

Time is precious. For all your dispatch operations—answering emergency calls, dispatching calls, deploying field units, and monitoring information—it is crucial that you have the tools to manage your resources efficiently.

Whether your communications are routine or critical, Motorola is working to tailor technology to meet your dispatch needs.

Introducing Inbound Event Display

Inbound Event Display (IED) is an operator organizational tool that allows dispatchers to manage inbound conventional and trunked radio messages, similar to a call-based console. This software feature functions as a floating window, developed as part of the CENTRACOM Elite Dispatch application.

Time is precious

Inbound Event Display can be used throughout your organization to provide an effective way to manage your incoming radio messages—similar to a call-based console



Prioritize Resources

You can designate the sequence of calls coming into the queue by specifying certain resources as primary. Once established, primary resources can be configured to populate the top of the message queue. Now you can address your priority calls immediately—providing your field personnel with the necessary information in a timely response.

Message Filtering

For dispatchers who have specific resources to monitor, IED's filtering capability displays only the resources or radio messages you have configured. No longer will you have to filter through the audio or the activity log of the entire field to respond to your own field personnel units. Filtering enables you to communicate more efficiently because you receive radio messages only from those resources you are responsible for monitoring.

Message Sorting

Gives you the ability to classify and sort your radio messages by time stamp or event stamp so you

visually recognize which calls have been acknowledged and which still need to be addressed by their position in the queue.

Audio Alerts

Need to walk away from your monitor? You'll never miss a call because the alert tone announces when a new message has entered the queue.

Want to know more?

Find out how IED can simplify your control center. For more information about IED and its availability in your two-way radio system, please contact your local Motorola sales representative, or call 1-888-567-7347.



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