CONTINUOUS, REAL-TIME NETWORK MONITORING, DIAGNOSTICS AND RAPID RESPONSE

NETWORK MONITORING

For mission-critical communications systems, ensure network continuity and maximum availability – don't risk downtime. Success is directly tied to communications systems being up and running. Even a short outage can compromise productivity, data and employee safety.

REFOCUS YOUR RESOURCES

As communications systems continually evolve, networks are able to leverage a steady stream of new and innovative technologies and applications to enhance user effectiveness and productivity. However, as the level of sophistication grows, system support becomes increasingly complex and demands more attention from your IT staff as the potential for network events greatly increases. Manually sifting through hundreds, even thousands of daily events to find those that require immediate action is a time-consuming and labor-intensive task.

Maintaining peak system performance and availability requires dedicated and highly trained staff to proactively detect, troubleshoot and rapidly resolve system issues before users feel the impact. With existing budget, staff and time constraints, monitoring such critical network infrastructure can be a challenge.

QUICK AND EFFICIENT RESOLUTION

Motorola's Network Monitoring keeps networks operating smoothly with maximized availability. Our 24x7x365 Network Operation Center provides real-time, proactive network monitoring and immediate event detection to enable rapid response and system restoration.

Upon receiving an alert, Motorola's dedicated System Technologists assess the situation and if necessary, local field technicians or your own staff (per contracted agreement) is immediately dispatched to the site fully apprised of the situation for quick, efficient resolution.

THE MOTOROLA DIFFERENCE

Over 500 customers have entrusted the support of their communications system to Motorola. These include both government and commercial customers who rely on Network Monitoring to ensure their system is performing consistently and continuously available to their users.

Key advantages:

- Take advantage of Motorola's investment in a centralized Network Operations Center, sophisticated tools and experienced System Technologists – no need to duplicate the investment yourself

- Eliminates the need for your staff to sift through vast amounts of daily events, allowing you to redirect resources to core operations

- Immediate event detection and case escalation procedures to enable timely and efficient response and resolution

GET PROACTIVE, MAXIMIZE PERFORMANCE

A well monitored network is crucial to the performance of your organization and in sustaining operational productivity and efficiency. Motorola's Network Monitoring provides assurance that your organization is protected from unforeseen downtime.

It takes just a single instance for a small, undetected issue to cascade into a major one. With rapid response more critical than ever and system complexity on the rise, a reactive approach to network monitoring is no longer enough.

For further information about Network Monitoring or any of our services, contact your Motorola sales representative or visit www.motorolasolutions.com/networkmonitoring.

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